

# **BEACON HR/Payroll Project Overview**



# **Agenda**

- BEACON Overview
- Project Timeline
- Group 1 and Group 2 Agencies
- System Features
- BEACON Portal
- Training
- BEACON Website
- Questions



### What is BEACON?

# **BEACON** is an acronym for – Building Enterprise Access for North Carolina's Core Operation Needs

This collaborative effort is designed to transform the way the state conducts business by modernizing and standardizing key business processes. The first project in the BEACON program is in human resources and payroll. Once implemented, the BEACON HR/Payroll will:

- Increase operational efficiency
- Improve access to information



# Why is BEACON Needed Now?

The State's current core business operations are conducted on antiquated legacy systems that:

Are more than 25 years old

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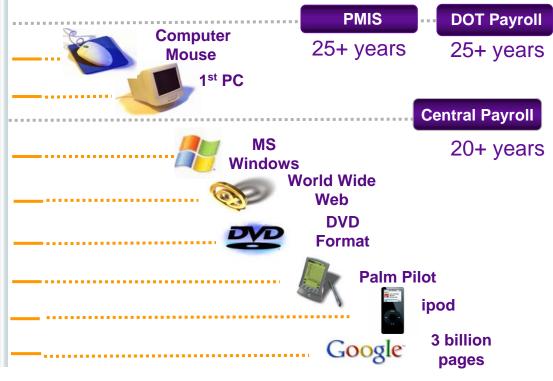
 Are difficult to maintain and support

1983

Rely on outdated 1991 technology

• Are at risk of failure due to old age and 1997 loss of vendor 2001 support

 Are supported by a workforce that is rapidly reaching retirement age





# What Is This Project About?

## **Replacing 3 Systems...**

..with 1 HR/Payroll System

**PMIS** 

Central Payroll

DOT Payroll

BEACON System & Web Portal Access



**Employee Self Service** 

Manager Self Service



# Deployment Group | Agencies (Jan. 2008) CONSISTENCY North Carolina Office of the State Controller

Agency	Core HR/ Payroll Staff	Permanent/ ESS	Temp Employees
Department of Administration/Office of the Lt. Governor	42	862	490
Office of State Controller	12	94	4
Office of State Personnel	102	98	8
Governor's Office/Office of State Budget & Mgmt	43	119	11
Information Technology Services	13	424	3
Department of Revenue	56	1,710	351
Department of Transportation	360	13,486	1,026
State Board of Elections	3	47	0
State Board of Ethics	0	8	0
Board of Opticians	0	1	0
Psychology Board	0	6	0
Board of Auctioneer Licensing	0	7	0
Board of Barber Examiners	0	6	0
Totals	631	16,968	1,893
	Total Employees in Rollout		19,492

# Deployment Group II Agencies (April 2008) Mice of the State Controller

Agency	Core	ESS	Temp
Administrative Office of the Courts (includes timekeepers)	435	5,863	119
Dept. of Agriculture	105	1,260	172
Dept. of Commerce	41	739	20
Department of Correction	1,342	18,777	858
Dept. of Crime Control & Public Safety	51	2,831	0
Dept. of Cultural Resources	51	749	286
Dept. of Environ. & Natural Resources	94	3,557	>310
Dept. of Insurance	11	386	3
Dept. of Justice	76	1,198	53
Dept. of Juvenile Justice	51	1,752	94
Dept. of Labor	13	405	7
Dept. of Public Instruction	21	527	74
Office of Secretary of State	6	159	1

Agency	Core	ESS	Temp
Dept. of State Treasurer	18	313	22
Dept. of Health & Human Services (includes timekeepers)	553	18,008	1,084
Employment Security Commission	28	1,883	302
NC Education Lottery Commission	9	144	16
NC Community College System	16	175	4
NC School of Science & Math	7	220	0
Office of Administrative Hearings	3	39	12
Office of State Auditor	5	178	2
State Health Plan	4	43	0
Wildlife Resources Commission	50	654	48
Board of Cosmetic Arts	TBD	30	6
Totals	2,090	59,890	3,493
Total Employees in Rollout			66,409

\*Note: Numbers are estimated and subject to change



# **Features You Can Expect**

### • Employee ID

- Eight –digit unique ID
- State Career
- Retirement
- Pay Statement Information
  - Pay statement archived
  - W-2 archived
- Direct Deposit Set-Up
  - Multiple direct deposit accounts
- Employee Benefits Summary
  - Displays State Health Plan and NC Flex benefits





For BEACON HR/Payroll support services, visit www.mybeacon.nc.gov or call (707-0707 if local to Raleigh) 1-866-NCBEST4U 1-866-622-3784



For ORBIT
Retirement System
support services,
visit www.nctreasurer.com
or call
1-877-NCORBIT
1-877-626-7248



# **BEACON Portal (ESS and MSS)**

### What is it?

ESS is the means through which employees will be able to access and maintain personal information, employee information, and management reporting in the BEACON HR/Payroll system.



### How do I access it?

An employee can access the ESS portal from his or her home or work computer or from any other computer terminal with Internet access.

### When will it be available?

Following the project's scheduled 2008 golive dates.



### **Welcome State of North Carolina Employees**



For human resources, payroll or BEACON system assistance, call **919-707-0707** in the Raleigh area, or 1-866-NCBEST4U (866-622-3784) statewide, from 7 a.m. to 7 p.m., Monday through Friday.

For NCID assistance, contact your agency NCID administrator, or to reset your NCID password visit, <a href="https://ncid.nc.gov">https://ncid.nc.gov</a>.

Group 2 agency employees will not be able to access the BEACON Portal (Employee Self Service and Manager Self Service) until the second go-live on April 1, 2008. We encourage you to take the ESS and MSS online courses at <a href="http://www.beacon.nc.gov/training">http://www.beacon.nc.gov/training</a> to familiarize yourself with the system.

- BEACON Portal will be available at <a href="https://mybeacon.nc.gov">https://mybeacon.nc.gov</a>
   to all employees at go-live
- Employees must have an NCID to access the portal



Group 2 Home

### Welcome to the BEACON Portal

**BEACON Group Two Agency Employees,** 

Thank you for authenticating your NCID and password for future access to the BEACON portal. Beginning April 1 you will be able to access the portal to conduct many human resources activities, such as updating or changing your home address, adding or changing bank account information, and much more. Prior to the April 1 go-live date, we encourage you to:

- . Take the BEACON Overview and Employee Self Service training courses at www.beacon.nc.gov/training
- Review a copy of the BEACON Reference Guide for State Employees (make a link using www.ncosc.net/BEST/support/BEACON Employee Reference Guide FINAL.pdf)

Although you will be able to start using the system beginning on April 1, your available leave balances will not be displayed until the week of April 14. The Project Team has given Group Two agencies until April 11 to provide all employee leave and vacation data from the legacy systems.

Note: Please do not call the BEST Shared Services Center for assistance until April 1. Shared Services Center agents will not have access to your information to assist you until after this date.



www.ncgov.com



www.osp.state.nc.us/ncflex



www.myncretirement.com



www.statehealthplan.state.nc.us





www.osp.state.nc.us



Home

### **Quick Links**



My Time



My Pay

### Welcome to the BEACON Portal

The BEACON portal provides you with the tools you need to better access and manage your state benefits and personal information. Please take time to familiarize yourself with the site. For your convenience, we have added quick links to Employee Self Service features such as time entry and pay. We've also included other relevant external links. If you have any problems while using the site, please call the BEST (BEACON Enterprise Support Team) Shared Services Center from 7 a.m. to 7 p.m., Monday through Friday, at 707-0707 if local to Raleigh or 1-866-NCBEST4U (1-866-622-3784) outside the Raleigh area.



- . The Time Statement functionality found in the "My Working Time" area of the portal is temporarily turned off. Also, leave balances temporarily will be removed from employee Pay Statements. Employees will continue to be able to view their leave balances in the Quota Overview area of the portal.
- . The Production Portal system, including this website, will be unavailable weekdays from 8 p.m. to 8:30 p.m. due to data synchronization activities. Please assure you are logged off at that time.
- . New to ESS? If so, please take the training course at www.beacon.nc.gov/training
- To obtain a copy of the BEACON Reference Guide for State Employees, visit the BEST Shared Services website at www.ncosc.net/best, or ask someone from your agency's HR department.
- Attention BEACON Core Users!

Do you need help working in the BEACON system? Do you still have questions about conducting transactions after attending a BEACON Training course? Visit your local BEACON Transition Center for one-on-one assistance from our system experts.



www.ncgov.com



www.osp.state.nc.us/ncflex



www.myncretirement.com www.statehealthplan.state.nc.us







www.osp.state.nc.us

### Welcome zsapmar 0002



My Staff (MSS)

My Data (ESS)

Overview | My Employee Search | My Working Time | My Benefits | My Pay | My Personal Data

### Overview

Employee Self-Service applications provide North Carolina State employees with easy access to information and services. This page gives an overview of the entire offering.



### My Employee Search

Search for NC State employees; find basic information about colleagues and their position in the State.

Quick Links Who's Who



Display the plans in which you are currently enrolled; enroll in new benefit plans during the State's Open Enrollment periods; access State Health Plan forms.



### My Personal Data

Manage your addresses, bank information, and information about family members and dependents.



### My Working Time

Record your working times, plan your leave, and display your time data.

Quick Links Record Working Time



Display your pay statement or your total compensation statement.



My Data (ESS) My Staff (MSS)

Overview | My Employee Search | My Working Time | My Benefits | My Pay | My Personal Data

### My Benefits



### My Benefits

### Adjustment Reason Enrollments

#### Beneficiary Changes

Change the benefit plans in which you are currently enrolled.

#### Benefits Participation

### Participation Overview

View a list of plans in which you are currently enrolled.

### My Supplemental Savings Plans

### 401(k) and Roth Savings Plans

Enroll or make changes to your 401(k) and Roth 401(k) savings plans.

### 457 Savings Plans

Enroll or make changes to your 457 savings plan.

#### SRA Form - Submit to BEST Shared Services

### 403(b) Salary Reduction Agreement Form

Used to enroll or make changes to your 403(b) plan.

### My State Health Plan

### State Health Plan Forms - Submit to BEST Shared Services

### Prior Health Coverage Form

Used if you have coverage under a previous plan.

#### Coverage Request for Incapacitated Dependent Form

Used if you have a child over age 19 who is eligible as a mentally or physically incapacitated dependent.

### Certification of Dependent Eligibility Form

Used if you have a Foster Child with a different last name.

### Medicare Certification Form

Used if you, or a dependent, are eligible for Medicare.

### Go to the State Health Plan Website

North Carolina State Health Plan

### My NC Flex Plans

### Welcome to the My Benefits workset!





My Data (ESS) My Staff (MSS)

Overview | My Employee Search | My Working Time | My Benefits | My Pay | My Personal Data

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My Data (ESS) My Staff (MSS)

Overview | My Employee Search | My Working Time | My Benefits | My Pay | My Personal Data

### My Personal Data



### My Personal Information

### Addresses

Maintain your addresses.

NOTE: If you are making an in/out of state change to your permanent residence, please ensure your Tax Withholding Information is also updated.

### Tax Withholding Information

Maintain the information on your W4, NC4, or ETC.

NOTE: If you are making an in/out of state change, please ensure your Address information is also updated.

### Family Member/Dependents

Maintain information about your family members or dependents.

### Communication Data

Display your email address and your main work contact telephone number.

### Direct Deposit

### Bank Information

Maintain your direct deposit and banking information. The Office of the State Controller (OSC) will transmit your payment electronically based on the information you have provided. If the

payroll transmission fails because you have given incorrect or outdated information, the State can only provide a replacement payment AFTER a refund from the financial institution has been

received. It is important that you provide correct account

and bank routing numbers if you change banks or account numbers.

The OSC has the right to retract and correct payments, as necessary.

### Welcome to the My Personal Data workset!





My Data (ESS) My Staff (MSS)

Overview | My Employee Search | My Working Time |

Addresses

My Benefits

Maintain your addresses.

My Personal Information

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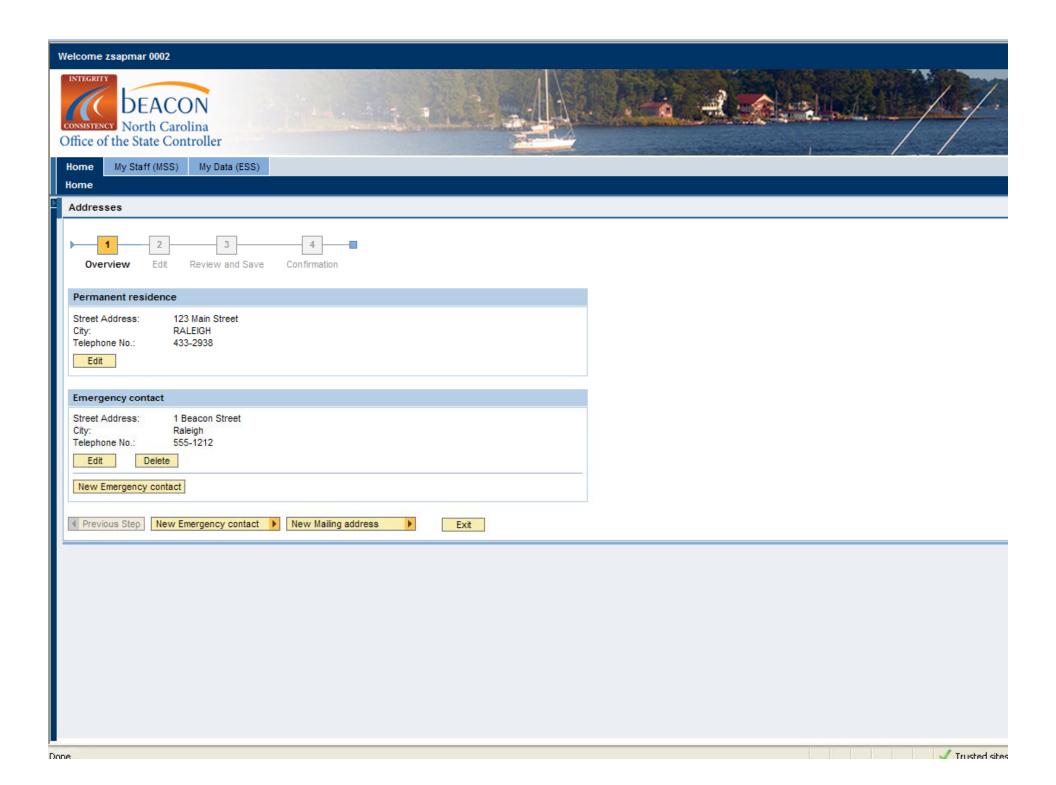
#### Communication Data

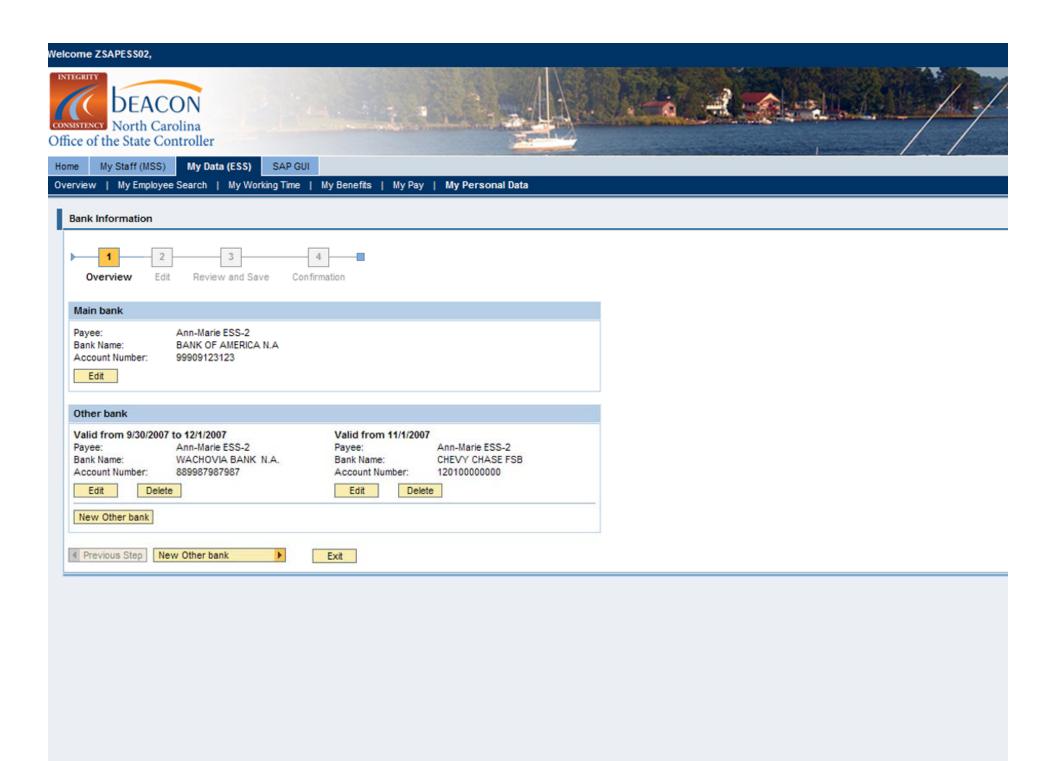
Display your email address and your main work contact

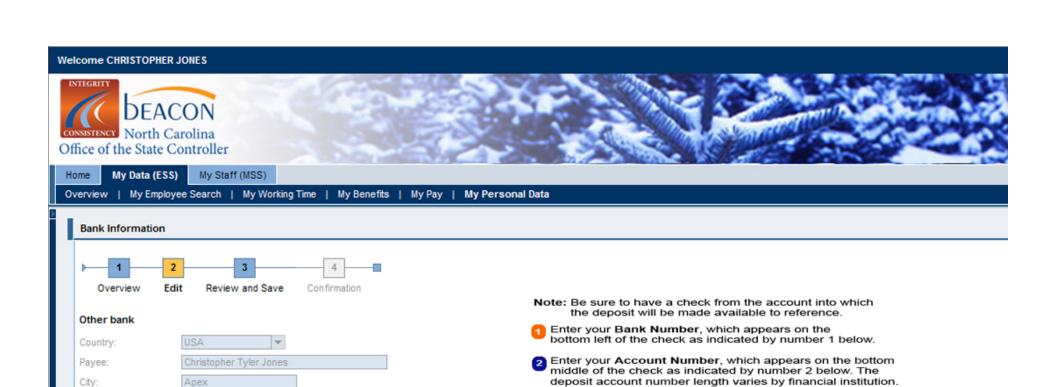
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Checking Savings

3 below.

PAY TO THE

ORDER OF

The bank/

by

routing number is

(9) digits surrounded

denoted by nine

Suzy Q. Carolina

(1:1234567891)

123 Beacon Lane Raleigh, NC 27699

Do not enter the Check Number, as indicated by number

0508211348

account number

The deposit

DATE

(1582

The check number

(may appear before

the deposit number)

No. 1582

ZIP Code:

Purpose:

Currency:

Default Value:

Bank Number:

Account Number:

Payment Method:

Standard Percentage:

Valid from Today

C Validity Period

◆ Previous Step

O Valid as of Future Date

Payroll Direct Dep...

USD

Review >

0

0.00

Exit



My Pay





### My Pay Information

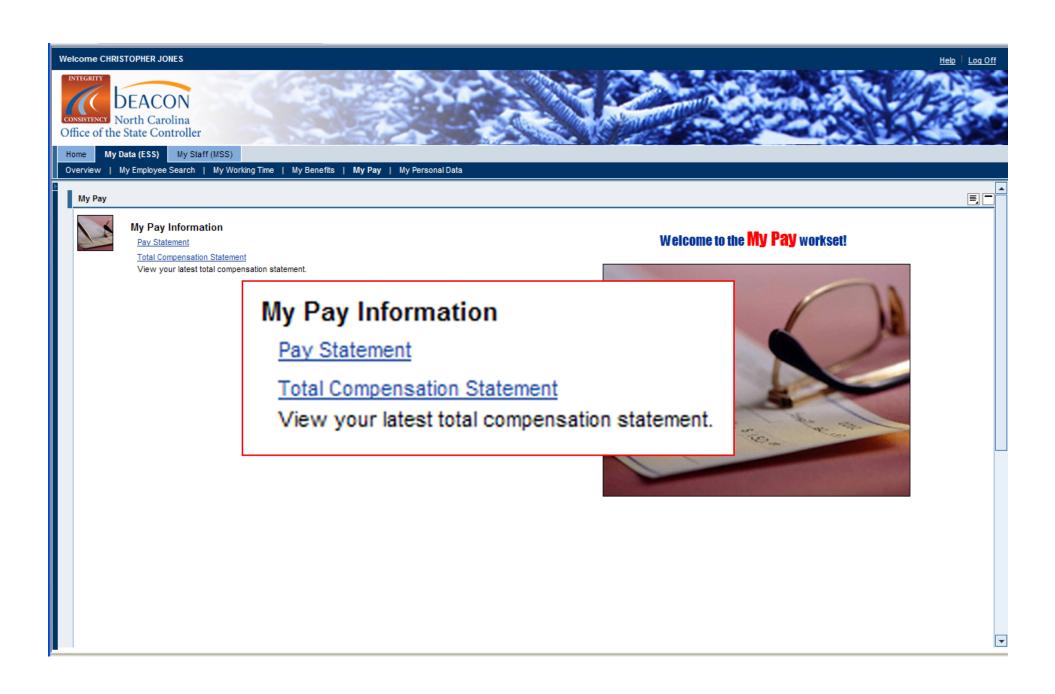
Pay Statement

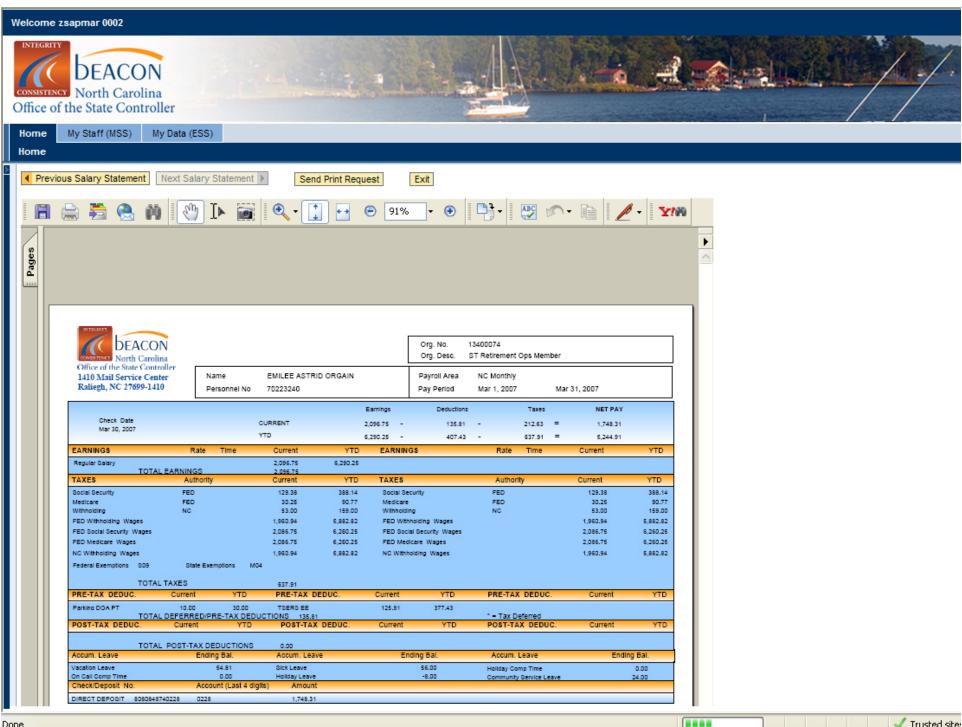
Total Compensation Statement

View your latest total compensation statement.

### Welcome to the My Pay workset!









My Data (ESS) My Staff (MSS)

Overview | My Employee Search | My Working Time | My Benefits | My Pay | My Personal Data

### My Working Time



### My Time Sheets

### Record Working Time

You can record your working time here.

In the last 30 days there are 5 workdays on which you have recorded not enough or too many hours.

Your recorded times have been approved up to 12/17/2007.

### Release Working Time Data

Here you can release your working time to your manager.

There are 1 recorded times that you have not yet released.

### My Leave Requests

### Leave Request

Request leave and other types of absences.

### Quota Overview

Display your leave balance(s).

### State of North Carolina Leave Forms

Voluntary Shared Leave Application Form

Voluntary Shared Leave Donor Form

Advance Leave Form

### My Time Statements

### Time Statement

Display your working times, absence times, bonuses, and time accounts.

### Time Statement for a Chosen Period

Display your working times, absence times, bonuses, and time accounts for a period of your choice.

### Welcome to the My Working Time workset!





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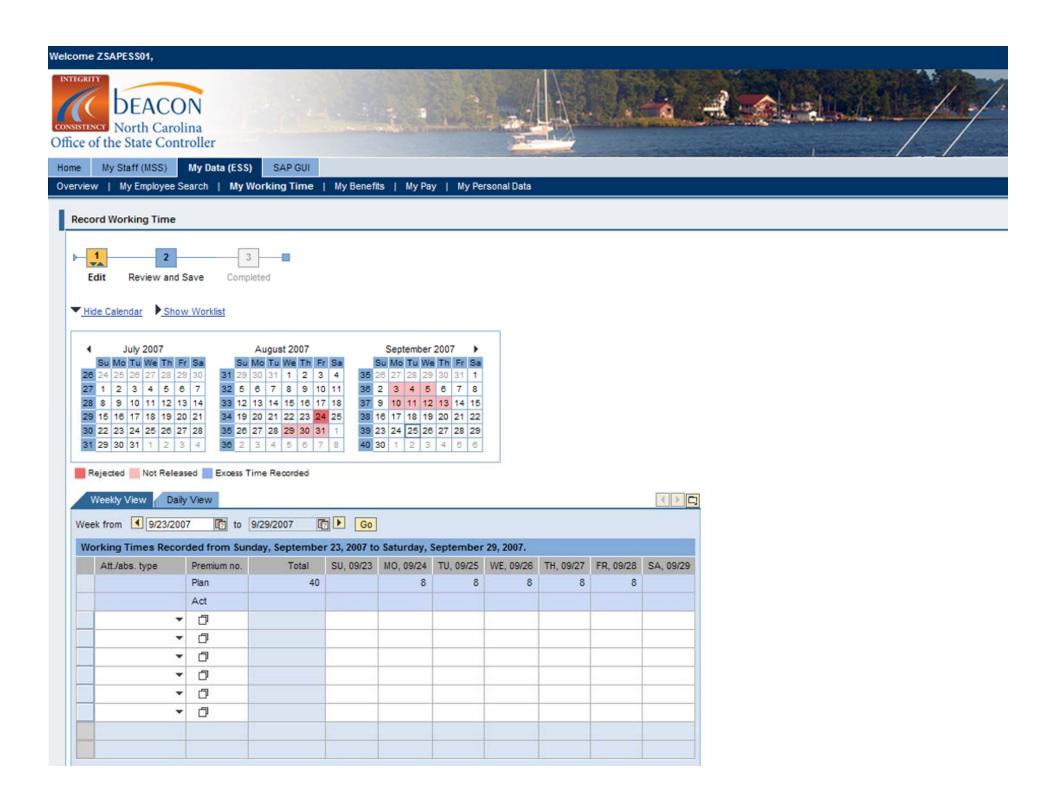
# **Leave Hierarchy**

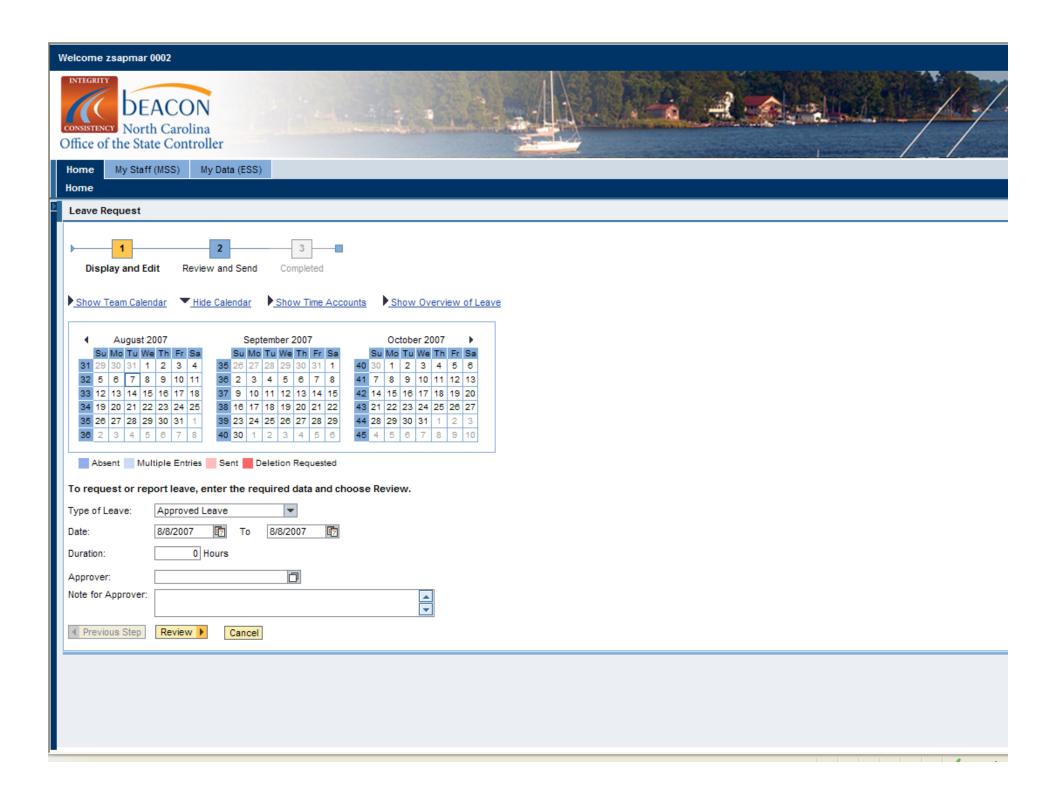
## Leave Hierarchy - Approved Leave

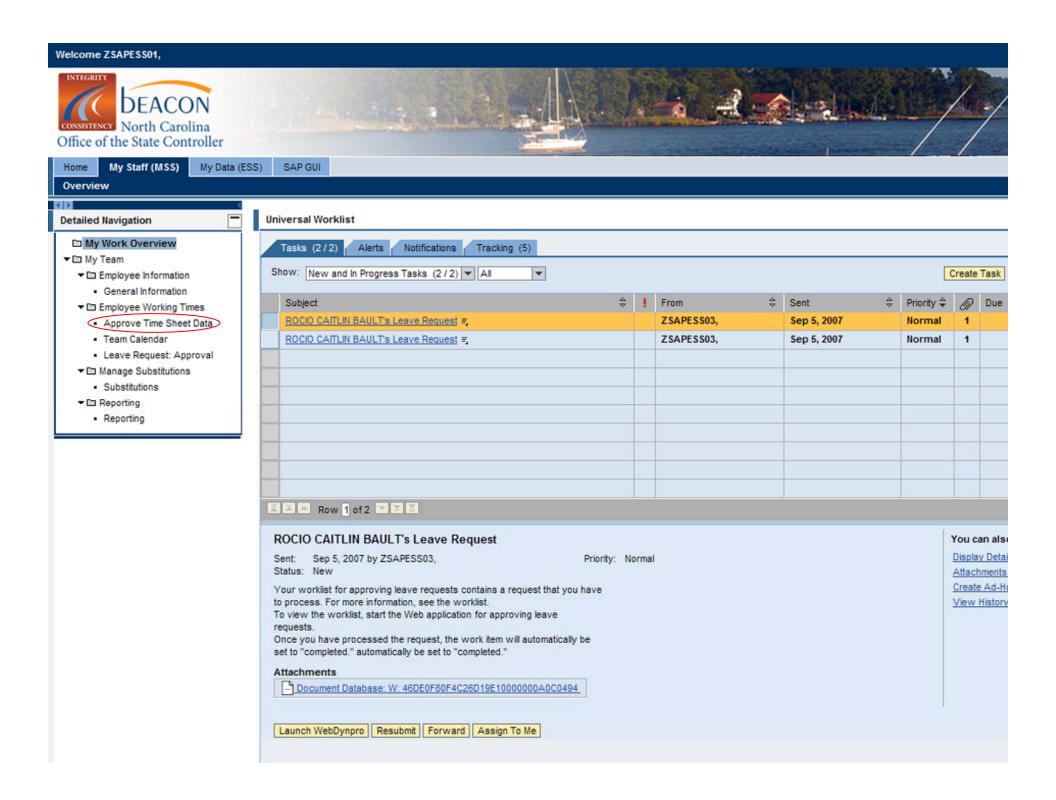


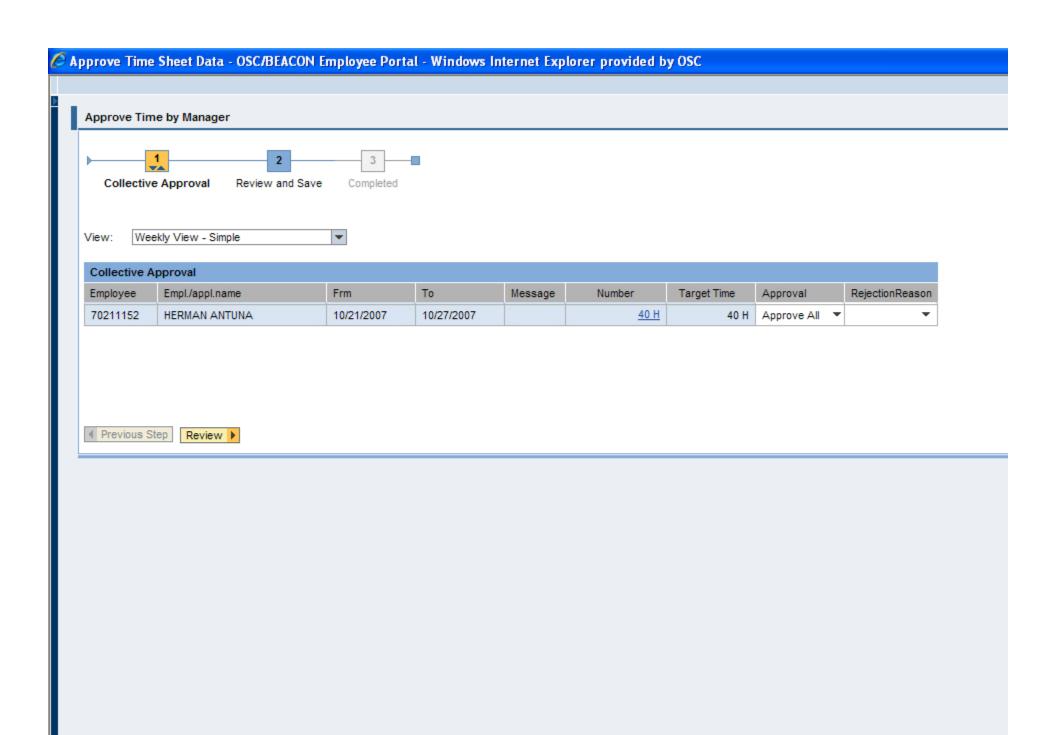
- Leave Hierarchy (All are included under Approved Leave)
  - 1. Holiday Comp
  - 2. Overtime Comp
  - 3. On-Call Comp
  - 4. Travel Comp
  - 5. Vacation
  - 6. Bonus Leave
  - 7. Advanced Leave

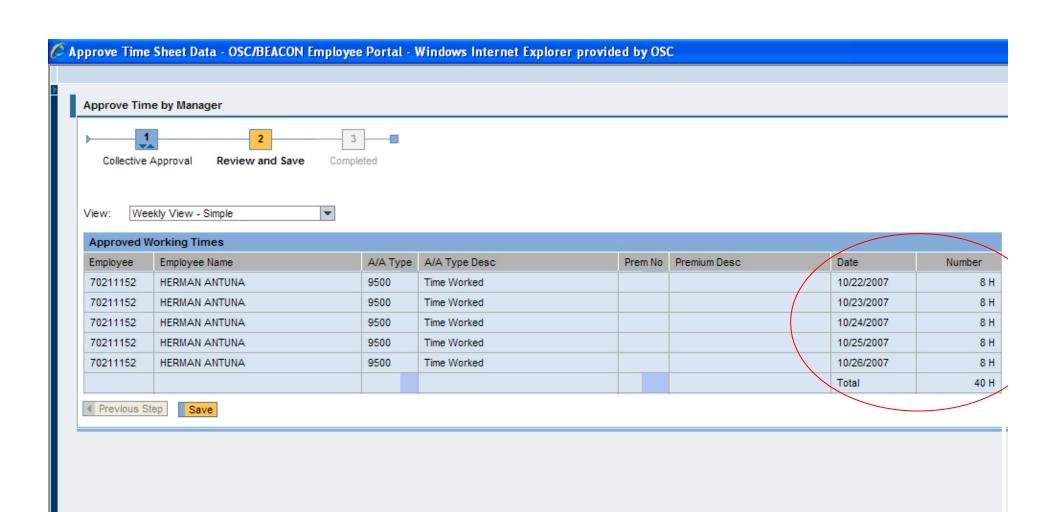
\* Sick leave does not fall under the Approved Leave umbrella









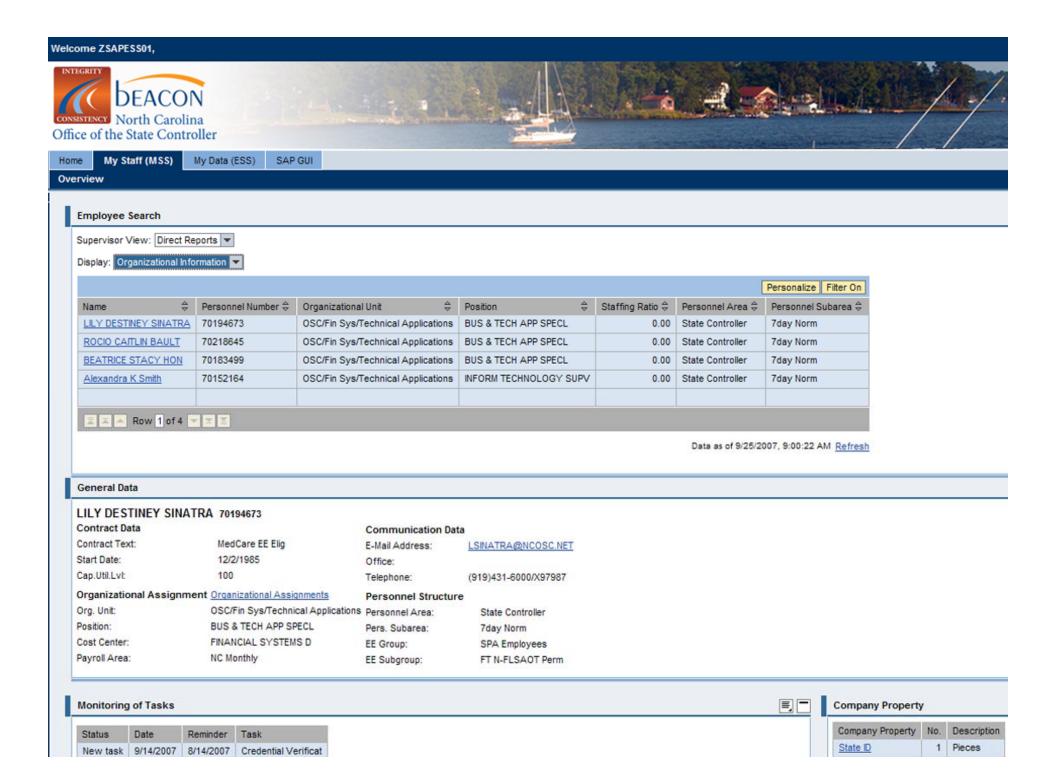


#### 🜈 Approve Time Sheet Data - OSC/BEACON Employee Portal - Windows Internet Explorer provided by OSC Approve Time by Manager 3 Collective Approval Review and Save Completed I Your data has been saved. What do you want to do next? Approve Additional Working Times Approved Working Times Employee Employee Name A/A Type A/A Type Desc Prem No Premium Desc Date Number 10/22/2007 70211152 HERMAN ANTUNA 9500 Time Worked 8 H HERMAN ANTUNA 8 H 70211152 9500 Time Worked 10/23/2007 9500 Time Worked 10/24/2007 8 H 70211152 HERMAN ANTUNA 70211152 HERMAN ANTUNA 9500 Time Worked 10/25/2007 8 H 70211152 HERMAN ANTUNA 9500 Time Worked 10/26/2007 8 H

40 H

Total

◆ Previous Step





# **Key Portal Facts**

- Prior to go-live, all employees need to create an NCID and password.
- The ESS portal is a secured website accessible from any computer with an Internet connection.
- ESS offers a user-friendly interface that walks employees through each step of every ESS transaction.





# **Training**

- Core users are "ready" for go-live
  - 31 courses, range from two hours to two days
  - Assessments will be used to determine readiness.
- Non-Core users
  - Online classes accessed through BEACON Training website at www.beacon.nc.gov/training
  - BEACON Overview
  - Employee Self Service
    - Overview
    - Time Entry
  - Manager Self Service

### Conducting the Business of State Government

Home

About BEACON HR/Payroll Initiative

Data Integration

Future Initiatives

News & Resources

Training Home Curriculum Training Delivery Approach Train the Trainer Key Training Dates Training Locations Library Courseware & Job Aids Transition Centers

### Core Users

#### BEACON Overview

Employee Self-Service

Manager Self-Service

### Welcome to BEACON University

Note: In the case of inclement weather, if the school system in the county where the training facility is located closes all classes will be cancelled. If schools are delayed, all classes will continue as scheduled. Visit the Transition Center page for information on specific locations.

### What is BEACON University?

Beacon University is your online learning center for SAP, the new business software system.

Through Beacon University, you will learn everything you need to help you achieve the results you want to be successful in your job!

How can Beacon University help you? Simply put, through education and support. Beacon U will have online training programs designed to help you to understand and adjust to the new business system with confidence and ease.



### What is a Core User?

Core Users are those individuals that will directly depend

on and use information contained in the new BEACON HR/Payroll system. These users will be able to enter data, view and maintain sets of information, run reports and manage business processes, as well as numerous other human resource and payroll-related tasks.

### What is the "BEACON Overview" course?

This course provides participants with a high level overview of the BEACON project, program and specifically the HR/Payroll project. Participants will learn the scope of the HR/Payroll project, groups of employees impacted and detailed approaches to training and support activities.

### What's New

- Support information for training technical and scheduling issues
- Train the Trainer launched on June 25, 2007.
- The BEACON Project Team would like to thank all the trainers who have volunteered. their time to the training efforts. View a list of trainers here.
- More news...



Conducting the Business of State Government



Home About BEACON HR/Payroll Initiative Training

Data Integration

Future Initiatives

News & Resources

**Home** FAQ Communication Newsletters Glossary

### **BEACON News**

For the most up-to-date information about the program, subscribe to the BEACON Newsletter

www.beacon.nc.qov > resources > Communications

### **Resources: Project Communications**

NOTE: Various file formats are used on this page that may require download. If larger than 1mb, it will take longer to download. Adobe Acrobat Reader, a free download, is required to view PDF documents.

### **Guides and Documents:**

Subject	Date	
BEACON Reference Guide for State Employees (Color - PDF)	1/22/2008	
BEACON Reference Guide for State Employees (B&W - PDF)	1/22/2008	
Policy Change Impact Document (PDF)	1/22/2008	
Time Entry Overview (Color - PDF)	1/31/2008	
Time Entry Overview (B&W - PDF)	1/31/2008	

### Presentations:

Subject	Date
BEACON Overview Presentation (PDF)	1/22/2008
Realization Kick-off (PDF)	1/24/2007
Project Kick-off (PDF)	4/20/2006

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### Brochures:

Subject	Date
BEACON HR/Payroll Group Two Brochure (PDF)	1/22/2008

### Articles and Flyers:

Subject	Date
Multiple Direct Deposit Article (Word)	1/22/2008
Employee ID vs. NCID (Word)	1/22/2008
ESS/MSS Courses Available Online (Word)	1/22/2008
BEST Shared Services Article (Word)	1/22/2008
Transition Center Flyer (Portrait) (Color - PDF)	1/23/2008
Transition Center Flyer (Landscape) (Color - PDF)	1/23/2008



# **Questions?**



# **BEACON HR/Payroll Project Resources**

If you have any questions, please contact:

## Tyler Jones

tyler.jones@ncosc.net

Phone: 919-431-6523

### Timothy Poppema

timothy.poppema@ncosc.net

Phone: 919-431-6524

For additional information, visit the BEACON HR/Payroll website at www.beacon.nc.gov.

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